

Getting to Know UNOS

New training session to be offered in September

UNOS staff continues to respond to members' questions and comments from the most-recent member survey.

Q I've been in the transplant community for many years and have even served on UNOS committees but don't really know much about its workings.

Q If we met our UNOS rep it would be helpful. I don't know who it is, and I'm sure he/she doesn't know me.

Q It would be great if UNOS had a primer and when a new administrator is registered on the site the primer would be sent electronically to them.

U Comments from the UNOS member survey as well as direct feedback from both seasoned and novice transplant administrators indicate a growing need for training and education related to UNOS and its role as the OPTN. In response to this need, UNOS is developing an onsite training session of 1½ days for managers, program directors and transplant administrators.

A limited audience (no more than 50 attendees per session) will have the opportunity to visit UNOS headquarters to learn about UNOS, its organization and operating structure as well as about the OPTN contract and its requirements. The goal is for attendees to gain a better understanding of how UNOS' organization and structure—and the requirements of the OPTN contract—relate to their transplant center and their day-to-day jobs.

In addition to learning more about the OPTN and UNOS bylaws and policies and the many resources UNOS has available to help attendees perform their jobs, they will be able to tour the building and speak directly with UNOS staff about particular issues important to them.

The first training session is scheduled for Sept. 22 and 23. That initial session will serve as the model for similar workshops geared to additional procurement and transplant audiences.

Stay tuned to the *Update* and the member e-newsletter (communications.unos.org), which will include additional details.

Q I am not sure how to access committee reports; in fact, I didn't even know they were available.

U You can easily access committee reports from the OPTN website. When you open the content for a specific committee, you'll see the names and contact information for the committee's chair, vice-chair and liaison as well as an up-to-date roster of its members.

Beneath the names of the committee members are the committee's meeting summaries as well as its reports to the OPTN/UNOS board of directors. For additional information, you also can call UNOS' main line, (804) 782-4800, and ask to speak to that committee's liaison. **U**

ONLINE To read OPTN/UNOS committee reports, visit <http://optn.transplant.hrsa.gov> (members > committees).

NOW AVAILABLE



ONLINE To download a copy of UNOS' 2009 annual report, free of charge, visit unos.org (online store > for the professional).

UNOS RELEASES 2009 ANNUAL REPORT

UNOS has released its annual report, which this year assumed an informative—and evocative—narrative approach.

Titled “Patti Dean’s Transplant: *Her Story Is Our Story*,” the report follows the story of two-time liver recipient Patti Dean. Patti lives in Richmond, Va., and now works at LifeNet Health’s Richmond office. Through Patti’s story, readers learn about donation and transplantation and the critical roles played by UNOS, its members across the United States and the transplant professionals who make transplantation possible.

Patti, also a donor sister (2001), is the recipient of both a living-donor liver (July 2006) and a deceased-donor liver (September 2006). Her story gives readers a new appreciation for the complexity and emotional journey of donors, donor family members, transplant candidates and recipients, and transplant professionals.

Editor’s note: After publication of the annual report, a data error was found on page 4. The fact should have read as follows: In 2009, OPOs made 28,465 organ transplants possible by recovering 21,855 organs from deceased donors.